PPG INDUSTRIES NEW ZEALAND LIMITED

PAINT SYSTEM GUARANTEE APPLICABLE FOR PPG PRIMED TIMBER PRODUCTS MANUFACTURED BY KLC LTD

Limited Warranty – Effective 7 September 2015.

- Subject to the following terms and conditions, when one coat of PPG's 839P Alkyd Primer is applied to all exposed sides of clean dry (19% moisture content or less) lumber and application of this coat is no less than 75 wet microns Wet Film Thickness (34microns DFT) to all pre-primed clean sides. PPG Industries New Zealand Limited ("PPG") warrants to KLC Ltd for a period of two (2) months from the date of installation of the siding and completion of top coat painting that under normal exposure conditions and subject to the terms and conditions, exclusions and limitations of this limited warranty, this primer applied system (Product) is;
 - Moisture Resistant: provides protection to the substrate from external moisture
 - Resistant to Film Erosion: The film paint resists erosion leading to substrate exposure

Provided that the coated substrate is topcoated with a 150 Micron Wet Film Thickness application of a high quality 100% acrylic coating within sixty (60) days of installation in accordance with 2 and 3 below and the manufacturer's recommendations.

Warranty Terms and Conditions

- 2. Two coats of a premium 100% acrylic topcoat must be applied to the surface in accordance with the surface preparation and application procedures set out in the label directions. Each coat of topcoat must be applied at a coverage rate of not more than 14 square metres per litre of paint.
- 3. Application of 100% acrylic topcoat products must take place within 60 days of the primed timber products being exposed to the weather. If chalking or cracking or damage has occurred to the paint surface then sand back to substrate and prime with a top quality PPG Alkyd Primer.
- 4. IF THE PRODUCT FAILS TO MEET THE STANDARDS SET OUT IN 1. ABOVE, PPG, AS ITS SOLE LIABILITY AND IN LIEU OF ANY DIRECT OR INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, WILL (SUBJECT TO THE TERMS OF THIS WARRANTY) AT ITS OPTION, PROVIDE SUFFICIENT PRODUCT FOR THE TIMBER PRODUCTS INVOLVED TO BE REPAINTED WITH THE PRODUCT, OR REFUND THE PURCHASE PRICE ORIGINALLY PAID FOR THE PPG PRODUCTS. LABOUR OR COSTS OF LABOUR FOR THE APPLICATION OF ANY PRODUCT OR OTHER EXPENSES (FILLERS, SANDPAPER AND SCAFFOLDING ETC) ARE SPECIFICALLY EXCLUDED TO THE EXTENT PERMITTED BY LAW. PPG'S OBLIGATION UNDER THIS WARRANTY SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE ORIGINAL PPG PRODUCT. ANY REPLACEMENT PAINT PRODUCT

PROVIDED IN RESPONSE TO A WARRANTY CLAIM SHALL BE WARRANTED ONLY FOR THE BALANCE OF THE WARRANTY PERIOD.

- 5. Further, the warranty **does not** apply or extend to:
 - (a) damage or failure caused by improper application of the primer to the primed timber products, failure to adhere to applicable surface preparation and application procedures, or failure to take appropriate quality control measures, in relation to the application of the primer to the timber products;
 - (b) damage or failure caused by excessive warping, cupping, splitting, cracking and shrinkage of primed timber products, breakdown of underlying substrate; falling objects; faulty or improper storage and installation; lack of proper maintenance; accidental damage; structural defects; fire, lightening, hurricane, tornado, windstorm, earthquake, hail or other acts of God; harmful chemicals, including harmful cleaning compounds, surface deterioration due to air pollution; misuse; abuse; vandalism; mildew accumulation; scratching; abrading or misuse/abuse of pre-finished product after application;
 - (c) extractive bleeding, and efflorescence;
 - (d) Damage or failure caused by chemical or preservative treatment of the timber or by any chemicals, preservatives or solvents used in the treatment of timber.
- 6. Except as set out in this guarantee PPG makes no other express nor implied warranties in relation to the PPG Product or the painted timber products and any such warranties are expressly excluded to the extent permitted by law. PPG specifically disclaims any implied warranties to the extent permitted by law. PPG shall have no liability under this warranty unless these warranty terms and conditions have been strictly followed and complied with.

Claims

- 7. To make a claim under this warranty contact your PPG sales representative on the number below.
 - NZ 0800 774-272
- 8. When making a claim, you must supply proof that the alleged defective coating is PPG New Zealand Alkyd primer, and the date of its purchase. In addition, you must be able to provide access to the structure where the PPG Product has been used in order to permit PPG's representatives to inspect it, take samples and photograph it.
- 9. This warranty is given in favour of **KLC Ltd**. It cannot be transferred and is not given in favour of any other party.